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seca's Healthcare Technology Alliance - advantages at a glance

advantages at a glance		
Features	Warranty	Healthcare Technology Alliance Program
Rapid response technical support	5-5, M - F (PT)	5-5, M – F (PT)
Spare parts	Delivered in 7-10 business days	Delivered in 3-5 business days
Repair turnaround times (excluding transit)	7-10 business days	1-2 business days
Accessory protection	N/A	Replacements available on selected accessories, one per year - per device
Loaners	Available (see pricing schedule)	Available at no charge
seca Serva Tool	N/A	Full access to calibrate and validate onsite using the proprietary software designed by seca
ICC Certification for the Biomedical Equipment Technician (BMET)	N/A	Earn credit towards ICC Certification with seca's accredited on- line practice activities and training
seca's online Biomed Resource	N/A	Exclusive access to healthcare technology resources

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