

seca TRU Companion App

All benefits – full freedom in device selection

You can easily use the seca TRU Companion App on your own signage displays or digital customer stoppers. Simply download and install the seca TRU Companion App, and all functions will be available on your own display.

To ensure the seca TRU Companion App delivers its full performance, please make sure the selected hardware fulfills the following technical requirements.

System Requirements:

- **Operating System: Android version 11 or higher**, to ensure modern security features, a stable system environment, and compatibility with current app frameworks.
- **Touchscreen:** A capacitive or alternatively infrared-based touchscreen is required. The touchscreen must be responsive to allow for user-friendly interaction with the app. We recommend a device with multi-touch capability, meaning a screen that can detect multiple touches simultaneously.
- **Network Connection:** The touchscreen must have a reliable network connection via Wi-Fi or LAN (Ethernet) to enable communication with external systems.
- **Screen Resolution:** The screen resolution must be at least 1080 × 1920 pixels (Full HD portrait mode) to ensure clear display of user interfaces, animations, and videos.
- **RAM:** The device must have at least **8 GB of RAM** to ensure smooth operation of the seca TRU Companion App and stable performance even with demanding graphic content.
- **Internal Storage:** At least **128 GB** of internal storage is required to allow for local storage of media content, app data, and system components.
- **Processor & Graphics:** High-frequency processor, powerful GPU.
- **Video Playback – Codecs:** The system must support at least the **H.264 video codec**.
- **Cooling & Continuous Operation: Designed for 24/7 operation** without performance loss. We recommend active or intelligent passive cooling.
- **Power Supply & Mounting:** Integrated power supply designed for continuous operation. Mounting or stand depending on the environment of use.

For reliable and smooth continuous operation, it is recommended to select hardware that exceeds the stated minimum requirements. A more powerful setup ensures smooth processes and provides enough reserve for future demands and software expansions.

Disclaimer: Our seca TRU Companion App is developed for optimal use on hardware that we have tested and recommended. If you choose to use your own devices that have not been provided or approved by us, please understand that we cannot take responsibility for the display or performance of the application in such cases. Of course, we are happy to advise you if you have any questions.

Software

19 € per month

Prices apply per license for one display.

Setup Fee

439 € one-time