

Product Discontinuation Notification

seca emr flash 101

Date: 2022-12-16

PDN Number: 2022002

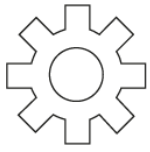
Revision: 001



Introduction

This discontinuation notice informs that seca is discontinuing certain versions of a software product. All affected version numbers are listed in this document.

The intention of this notification is to inform our customers and partners, so that they have the opportunity to take the necessary actions. Should you have any further questions regarding this version discontinuation, we are happy to assist you in order to minimize the impact on your business.



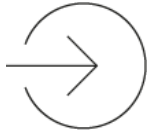
Affected parts, versions and products

Affected are the following products:

Product / software	Version
seca emr flash 101	All

The seca emr flash 101 is software to work in conjunction with the seca 456 USB stick. Thus, the 456 stick is affected indirectly.

Please note that the seca 456 WA stick is not affected from this discontinuation notice as it is not using the seca emr flash 101. However, the seca 456 WA is only available in selected regions. Please contact your local sales for more information.



Successor

No direct successor is available for seca emr flash 101 software. Depending on the use case, region, desired workflow and features, seca can offer different solutions. Please contact your local seca sales organization to discuss possible options.



Timeline

Last order date

This date determines the last opportunity to place an order. All orders placed before will be accepted. All orders placed after this date will not be accepted. Instead, you have to order the substitute/successor product.

Last time installation date

The last time installation date is the point in time where the last installation of a software or firmware product is carried out by seca. After this point the successor version or product will be used.

End of maintenance

Any maintenance or repair of the hardware or software product will not be performed anymore after this date.

Maintenance includes, but is not limited to the following actions:

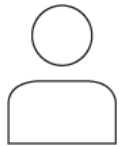
- Implementation of new features and functions
- Fixing of errors ("bugs") in the software or firmware

End of support

The end of support date is the date at which all support activities of the product are no longer available. This includes, but is not limited to the following actions:

- immediate support to the partner or customer for technical issues in the field
- support including technical assistance for existing or new installations

Discontinuation	Date
Last time order date	Already passed
Last time installation date	Already passed
End of maintenance	Already passed
End of support	2023-07-01



Contact

For sales related inquiries please contact your regional **seca** sales organization. The following shows an excerpt of the global **seca** contacts with the main addresses to contact **seca** in the respective country. In doubt, please refer to the **seca** headquarter in Hamburg or to our website www.seca.com.

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Tel 043 216 0850 (代表)

Fax 043 216 0851
 info@seca.co.jp

For technical questions please get in contact with your regional seca support organization. A global ticket system is the backbone for **seca** service operation. Tickets are handled in three service levels. The first service level is the local contact, second and third level are at **seca** headquarter. These e-mail addresses can be used per region.

Service email contacts	France technicalService.FR@seca.com
Germany service@seca.com	United Kingdom technicalservice.UK@seca.com
North America technicalservice.US@seca.com	Belgium Netherland Luxembourg technicalservice.BeNeLux@seca.com
South America technicalservice.LATAM@seca.com	Spain technicalservice.ES@seca.com
Asia/Pacific technicalservice.ASPAC@seca.com	Denmark technicalservice.DK@seca.com
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